

Employer Bulletin

April 2021

2020 Year-end Survey Success!

A big thank you to the 304 employers who completed our 2020 *MEPP Employer Satisfaction* survey on customer service. The two question survey was sent out for one week from December 10 - December 17. Overall, 97% said they were satisfied (or very satisfied) with the customer service provided at MEPP. Our team was very flattered by all the positive comments and the suggestions that were shared will be incorporated into our future publications and enhancements.

But don't wait! If you have a suggestion or comment for MEPP, don't wait until the year end survey to share your thoughts. Feel free to reach out to our Employer Relations Coordinators anytime, we love to hear from you.

MEPP Member statements were sent out end of March 2021.

If your employees did not receive their statement, please encourage them to reach out to MEPP Member Services at mepp@peba.gov.sk.ca or 1-877-506-6377.

Reminder to Update your Seasonal Workers on PLANet

The days are getting longer and the weather is getting warmer; soon it will be time to update your seasonal workers on PLANet. Follow these simple steps for a quick spring cleanup:

In 2020, did you process a layoff for a seasonal worker? If yes, please process a *Return to Work* file in PLANet for the same worker when they return. OR,

Did you change the employee type from seasonal to casual? If yes, please process a *Data Change* file in PLANet to change the type back to seasonal when they return to their full-time seasonal position.

If you need help or have any questions regarding PLANet, please contact your MEPP Employer Relations Coordinator(s) at 306-337-4090 or erc.mepp@peba.gov.sk.ca.