

New level of security coming!

Multi-factor authentication (MFA) is coming to employer and member accounts in May 2026

We're adding MFA as another level of security for employer and member online accounts. MFA provides an **additional layer of protection** beyond usernames and passwords, which can be stolen or compromised.

This update will help ensure your **organization's information**, and the **information of your employees** (who are MEPP members), **remains secure**.

More details about how MFA will work and what you may need to do will be **shared soon**. Please also keep an eye on the Learning Events page for upcoming training webinars that will walk you through incorporating MFA into your employer online account.

Disability Leave?

Be sure to get a quote!

Do you have an employee going on a short-/long-term disability, sick, medical, or WCB leave? Here's a **few things to consider**:

- It's an **employees choice** to continue contributing to MEPP while on leave.
- If an **employee chooses to** continue contributing, the **employer must also** contribute.
- The employee or employer **must request a quote from MEPP before** contributions can be remitted while the employee is away. Quotes are based on pre-disability salary.

Not sure how to handle the disability quote?

Help is just a phone call away.

Your Employer Relations Coordinators can answer your questions and help you navigate the process.

MEPP Accepts Electronic Forms

MEPP **accepts digital/electronic copies** of completed Beneficiary forms. Paper submissions are no longer required.

Employees can submit their Beneficiary Form through their **online member account**, which now supports digital transactions and approved form submissions.

Employees can also fax or email copies of forms along with any supporting documentation required (i.e. marriage certificate, divorce certificate, spousal waiver form, common-law declaration form, etc.)

New Title... Same Service

Our **Financial Planners** are here to provide the same holistic service you've come to expect.

We've updated the job title to **Financial Planner**, from Retirement Information Consultant (RIC), to better reflect the team's full range of qualifications and services.

The team also has a new email address: FPTeam@plannera.ca. Don't worry, messages sent to the previous address will continue to be forwarded during the transition period.

Changing the pay period for an employee?

Do the pay period begin and end dates in your Employer Online Account match the pay period begin and end dates in your payroll system?

If you have changed the pay period for an employee, give us a call at 306-337-4090 today! We will help alleviate any potential headaches down the road.

